## Complaint handling form for merchant complaints pertaining to the Code

Name of person submitting the complaint	
Merchant business name	
Merchant street address	
City	
Province/Territory (drop down menu)	Choose an item.
Postal code	
Phone number	
E-mail address	
Name of acquirer	
Date merchant spoke with acquirer	
Name of downstream participant	
Merchant Number	
Name of acquirer representative	
The policy element of the Code that the complaint pertains to	Please select
Please provide a summary of your complaint	
Upload, email or mail supporting documents, if applicable	

